

Information about your stay

Welcome!

We wish you a pleasant stay in our MM-apartments.

Feel yourself at home.

Your host

**Michael Meier** 

MM-Apartments Meier Immobilien GmbH, Dreikreuzstrasse 16, 3170 Hainfeld Tel. (+43 664) 451 70 20 Mail: ofce@mm-apartments.at

# Our little set of rules

We put a lot of effort into the construction, design and furnishing of our apartments and used only the best possible materials.

Enjoy the ambience! It offers you the right environment to have a wonderful time with us.

We are pleased that you are in our house!

Please observe our small set of rules during your stay.

# Generally

If you need help, let us know immediately. We will be happy to answer any questions you may have!

- Please take off your outdoor shoes by entering the apartments.
- All items located in or around belong to our apartments.
- The next guests will also want to use it after their departure. Please handle everything carefully. If something happens anyway, the damage must be reported immediately to us. The guest is liable for all damages and impairments on the rented rooms or goods, as far as they exceed signs of wear and tear on normal usage.
- The landlord is entitled to enter the apartment if necessary.
- The landlord is not liable for the tenant's valuables.
- The number of people stated in your booking confirmation may not be exceeded without the landlord's consent. In case of this obligation not being observed, an additional payment will be charged.
- Guests are responsible for their behavior in the house and its surroundings. In the event of an accident, the landlord assumes no liability whatsoever.
- Always lock the apartment's front door. When leaving the apartment, please be sure to close windows and doors, turn off the lights and all electrical appliances (TV, stove, etc.) and turn off the tap.
- Weapons, explosives and highly flammable material are not permitted.
- Bringing animals is only permitted with the consent of the landlord, charged with a surcharge of EUR 15.00 per night.
- It is forbidden to remove furnishings and equipment (towels, blankets, armchairs, etc.) from the apartment/room.

- If the house rules are violated, the landlord reserves the right to terminate the rental agreement immediately.
- To register, send your identity card or passport to the landlord by email to <u>office@mm-apartments.at.</u>

# Access to the MM-Apartments

You can reach the apartments via the wooden stairs directly at the parking lot.

Access is via a numerical code that you will receive before arrival.

To lock the doors from the inside, press the center of the lock or turn.

### Parking

We ask you to park your vehicle in our free parking lot.

#### Wlan

The internet is available free of charge via Wi-Fi.

#### Kitchen

Only put back clean and washed dishes in the cupboards; the same applies to cutlery, pots, pans and appliances that you have used.

Otherwise, EUR 25.00 will be charged. Please separate waste into the designated containers.

# Bath Room

No waste, leftover food, harmful liquids, etc. may be thrown or poured into the sink, shower or toilet.

#### Towels and bedsheets

Fresh towels and bed linen are provided on the day of arrival. One small and one large towel per person per stay. For longer stays (at least 14 nights) you will receive fresh towels and bed linen weekly.

#### Rest periods

For the sake of all guests and neighbors, we ask you to observe the quiet times between 10 p.m. and 7 a.m. This also applies to the parking area.

Please lock the entrance door from both the inside and outside during this time. Thank you!

#### To the smokers

Smoking is prohibited in the apartment (except on the balcony or in front of the entrance). Please throw your cigarettes into the containers provided.

# Cleaning service

A one-time cleaning service is included in the price in case of staying more than 14 nights. Please contact us for more information. On the day of departure, the apartment must be left in a tidy condition.

#### Service included

MM-Apartments provides the apartment with all the amenities described. If something is missing upon arrival, please inform us immediately so that we can find an appropriate replacement.

### Arrival Departure

On the day of arrival, the accommodation will be available to you from 2:00 p.m. Access is via a numerical code that you will receive before arrival. When you leave, we ask you to vacate the apartments by 11:00 a.m. Please pay your bill at least one day before your departure.

# Thank you!

We wish you a pleasant stay and lots of fun. Information phone Michael Meier: +43 664 451 70 20